

# Terms and Conditions of Sale

## Terms and Conditions of Sale for Amba Products LLC (“Seller”)

1. All products supplied are deemed to be free from manufacturing defects and in working order. Ownership is transferred on payment of the full purchase price as agreed and noted in the purchase order furnished by the buyer and confirmed by the seller.
2. Prices are quoted ex Atlanta, GA, USA and do not include shipping and handling costs. The shipping and handling costs will be agreed at time of order.
3. Net payment is due thirty (30) days from the date of shipment for credit qualifying customers. A charge will be added to the unpaid balance on all invoicing not paid by the due date.
4. Seller's liability is limited to the cost of the product and does not include the cost of any other charges. Seller shall not be liable to or responsible for any consequential damages whatsoever, including but not limited to any damage or loss resulting from delay or default in delivery due to any cause.
5. Buyer expressly acknowledges and agrees that it waives any and all claims for consequential damages and/or any damages under Georgia General Laws. Seller's only liability hereunder shall be for replacement of defective goods. Replacement will be given only after Seller's inspection of the goods and its agreement to the claimed defective condition. Seller will replace product but will not accept any responsibility for installation or removal or any transport costs.
6. All claims shall be deemed waived unless made in writing and delivered to Seller within sixty (60) days after receipt by Buyer. A Guideline for Product Returns is available and needs to be followed when returning defective or damaged product.

### • Product Warranty

The seller offers a warranty for products that have been installed according to the installation instructions supplied with the product. The duration of the warranty varies depending on the product. Proof of purchase must be supplied with claim. The warranty covers defects in workmanship and materials. This warranty is only valid for product purchased and used in the United States, Canada and Mexico.

### • Duration of Warranty:

Amba Towel Warmers

- a. Jeeves Collection – 5 years.\*
- b. Solo Collection – 2 years.
- c. Swivel Colection – 3 years.
- d. SIRIO Collection – 3 years.
- e. QUADRO Collection – 3 years.
- f. ELORY Collection – 3 years.
- g. ANTUS Collection – 3 years.
- h. VEGA Collection – 3 years.
- i. Traditional Collection – 3 years.\*

\*If the electric element in the Jeeves or Traditional towel warmer is faulty it will be replaced within the first 2 years for any reason. Thereafter, elements can be replaced at a cost which is available on application. Power surges affect all electrical appliances and we cannot be held responsible beyond this period.

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